



June 19, 2020

Dear Customer,

As Montgomery and Berks Counties transition to the green phase of Pennsylvania's pandemic reopening process, we will reopen our lobbies at all branch offices with normal hours of operation **effective Monday, June 29, 2020**. We continue to stress the health and safety of our employees and customers and have established the following protocol:

**1. Masks and Facial Coverings**

All employees will wear masks while serving customers and in common areas. We ask that all customers wear masks when entering our branch offices. For everyone's safety, we may ask you to briefly pull down your mask to properly identify you.

**2. Social Distancing**

All employees will exercise social distancing keeping six feet apart from others whenever possible. In order to ensure we do not exceed the maximum occupancy of our branch offices, we may temporarily restrict your access until other customers have left.

We ask that all visitors exercise social distancing and have placed conspicuous signs and marks on the floor to guide this process. We have installed plexiglass barriers along our teller lines and at customer service desks.

**3. Cleaning**

Throughout this pandemic concern, we have heightened both the frequency and intensity of our cleaning service focusing on high touch surface areas. Our employees are encouraged to wash their hands often and thoroughly, and we have made hand sanitizer readily available for all employees and customers.

**4. Alternative Banking Options**

We continue to encourage you to use our drive-through stations, self-service ATMs, and night deposit facilities available at all branch offices. Please continue to utilize all of our remote and digital options to access your accounts through our online, mobile, and telephone banking platforms. Through these channels, you can view your balances, transactions, and monthly statements; transfer money between accounts; pay bills; and deposit checks.

We continue to ask for your patience and understanding during this time and appreciate your loyalty. For important updates, please visit [www.amblersavingsbank.com](http://www.amblersavingsbank.com) or look for our social media posts.

Sincerely,

Roger Zacharia  
President & CEO