

March 20, 2020

Dear Customer,

In response to Pennsylvania Governor Tom Wolf's order for the closure of all "non-life-sustaining" businesses in Pennsylvania, we would like to update you on our actions to comply with the Governor's order as well as protect our customers and employees. Our branch lobbies, which we closed effective March 16, will continue to be closed for the duration of the Governor's order. Customers needing access to a branch for specific needs such as accessing a safe deposit box, opening an account, or addressing a lending issue, please contact us in advance and make an appointment.

Our drive-through stations, which are available at each of our branch offices, will continue to be open during our normal business hours. In addition, the ATMs at each of our branch offices are operating every day, 24 hours a day, for cash withdrawals. You can also bank from the comfort of your home by utilizing all of our remote and digital banking solutions, which allow you to access your accounts through our online, mobile, and telephone banking platforms. Through these channels, you can view your balances, transactions, and monthly statements; transfer money between accounts; pay bills; and deposit checks.

In addition to limiting the access to our lobbies, we have also taken other measures to mitigate the risks of spreading Covid-19 to our customers and employees. We have enhanced our cleaning efforts within our offices as well as our drive-through stations and our ATMs. We are also operating our offices with fewer employees and limiting the number of employees working at the same locations at the same times by utilizing remote capabilities, as well as staggered working hours.

While we know these modifications may cause some inconveniences, we believe our actions are in the best interest of our employees, customers, and the communities we serve. Rest assured that you will have complete access to your funds and all bank services. Ambler Savings Bank is a financially sound, conservatively managed institution that has been part of the community for over 145 years. We continue to appreciate your patience and loyalty during this unprecedented time. Please let us know if you require special assistance and we will make every effort to accommodate you.

Ambler Branch 215.646.8400
Bally Branch 610.845.3353
Fairview Village Branch 610.650.9517
Limerick Branch 610.495.2265

For important updates, please visit www.amblersavingsbank.com or look for our social media posts.

Sincerely,

Roger Zacharia President & CEO